Dalkeith CAB Role Description for Members of the Board of Trustees / Directors.



Responsibilities

- **1.** Attending Board meetings regularly, reading papers in advance and participating actively in all discussions and decisions.
- **2.** Maintaining contact with bureau staff and other Board members between meetings as required.
- **3.** Being aware of the advice needs of the local community, services of other providers and the opportunities and challenges facing the CAB in addressing needs.
- **4.** Contributing actively to setting policy and strategic direction and to planning and evaluation of performance.
- 5. Complying with the bureau's governing document, Citizens Advice Scotland (CAS) membership standards and all legal and regulatory requirements.
- 6. Monitoring the financial position of the bureau and ensuring financial and other resources are managed effectively (both strategically and day to day.)
- **7.** Advancing the strategic objectives of the CAB and acting in the best interests of the bureau at all times.
- 8. Supporting the bureau's development through participating in operational tasks (where this is agreed) and strategic decision-making as well as providing information on issues within one's area of experience or knowledge.
- **9.** Declaring any conflicts of interest and maintaining confidentiality related to sensitive or otherwise confidential information received while serving.
- **10.** Observing all policies and procedures of the bureau at all times.
- **11.** Taking responsibility for one's own learning and development.

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Personal skills and qualities for all Board Members

- **1. Commitment.** Willingness to attend bureau board meetings and commit to carrying out other governance duties between meetings.
- **2. Communication.** Effective verbal and written communication skills and willingness to be an active participant in discussions and decisions.
- **3.** Local understanding. Willingness to learn about local needs, services, resources, issues and opportunities.
- **4. Aims and values.** Commitment to the aims, principles and policies of the CAB including those related to equality, independence, data protection and employment
- 5. Best interests of the CAB. Willingness and ability to always act in the best interests of the CAB.
- **6. Responsibilities.** Ability to understand and accept responsibilities and liabilities within the role of Board/Committee member.
- **7.** Active participation. Willingness to participate in the processes for development of CAB policies and strategies at local, regional, national and UK level.
- **8.** Numeracy. Ability to understand CAB accounts (with support of the Treasurer) and statistical information and use these to make informed decisions.
- **9. Creative, strategic thinking.** Ability to consider the wider context of issues, exercise informed, independent judgement, consider creative approaches and solutions and work effectively as a member of a team.
- **10.** Willingness. Not disqualified and is willing to serve as a Director/Trustee.